

Cleaning

- ❖ Smartwood flooring will look better for longer if it is kept as clean as possible. To remove surface dirt and grit, regularly vacuum, with a soft bristle head, or sweep with an electrostatic mop.
- ❖ Keep door mats clean.
- ❖ For stubborn dirt, use a damp-mop or toweling floor pad. The use of a pH neutral floor cleaner can help remove stubborn dirt (use as per manufacturer's instructions).
- ❖ Never clean a floor with common household detergents, polishes, steel wool pads, wax or similar products. These products can be too abrasive and scratch the surface, or may make a floor dangerously slippery. Some products may leave a film of silicon or wax on the wood which may hamper recoating of your floor in the future. Never use any type of petroleum or solvent based product as they will degrade the coating and irreversibly dull the floor.
- ❖ Wipe up spills and leaks promptly with a dry cloth or dry paper towel. For sticky substances, moisten the cloth slightly. It is important to ensure that mops and cloths are well wrung so that as little water solution as possible wets the floor.
- ❖ Steam mops are not recommended for cleaning wood floors. The heat from the steam mop could also cause damage to the coating on the floor.

Suitable cleaning products are available from your Smartwood reseller.

Maintenance

- ❖ Dirt and grit can lead to excess wear and scratching to the coating of Smartwood wood flooring. Use dirt trapping mats at all exterior doors to minimize dirt, sand and grit that might be brought inside. Small rugs and hall runners are also helpful for collecting the dirt that can scratch the floor. Regularly sweep high traffic areas with an electrostatic mop.
- ❖ Fit protective pads to furniture legs to reduce risk of scuffing the floor when moved. To protect the floor surface use protective mats for movable furniture.

- ❖ High heel shoes can dent a hard floor surface. Special care should be taken to remove shoes that have exposed heels with sharp points to avoid potential damage to a wood floor.
- ❖ Pets with long nails or claws can scratch and dull the floor finish, make sure your pet's nails or claws are trimmed regularly and kept blunt.
- ❖ Smartwood flooring can be refinished if it becomes worn. The use of a flooring professional proficient in sanding and finishing to complete this work is recommended.
- ❖ All wood floors will fade, darken or change shades over time. Exposure to sunlight will increase this process. Rotate rugs periodically and protect the floor from direct sunlight with curtains or blinds.

Recoating

It is advisable to apply a maintenance coat before the surface has been excessively worn. This will save the need for expensive resanding. Just when this maintenance coat will be required is again entirely a factor of wear and care. Obviously the greater the traffic the sooner you will require a recoat. Smartwood recommends LOBADUR® 2-Component Waterborne Finishes by Loba www.loba.de/us/products/waterborne-finishes.html